

TIPS ON ATM SECURITY & IDENTITY THEFT TOOLS

When using an ATM

- Be careful when using freestanding ATM machines, especially at night. Observe your surroundings- if the machine is poorly lit, or is in a hidden area, use another ATM.
- Have your card ready-avoid having to go through your wallet or purse to find your card-make sure that nobody can see you entering your PIN or transaction amount.
- Don't count your cash while standing at the ATM- immediately put away your cash, card, and receipt.
- If you see anything suspicious, immediately cancel your transaction and leave. Confirm with your financial institution as soon as possible that the transaction was indeed canceled.
- When using a drive-through ATM, lock the car doors and roll up the other windows.
- When using an ATM, do not leave your keys or unlocked valuables behind in the car, and never leave your car engine running.
- Always get your receipt and take it with you. Keep your ATM receipts to compare to your monthly statement.
- If you lose your credit card or ATM card, immediately contact the financial institution that issued your card

Visa has added an educational section to www.visa.com to help consumers better understand the realities of identity theft. Comprehensive in scope, the new online support provides consumers with the “what about” and “how to” details needed to prevent identity theft and respond accordingly if victimized. It also lists additional online resources on identify theft and discusses Visa’s zero liability fraud protection policy on all credit and debit cards.